

Ask Source Service Specific Terms

These Ask Source Terms (**Ask Source Terms**) supplement the [Source.ag General Terms & Conditions](#) (the "**GT&C**") and apply to the use of Ask Source, which forms part of the Services under the GT&C.

Ask Source is currently offered as a Beta Feature, and is therefore, in line with the GT&C, currently excluded from the Source.ag [SLA](#). In case of any conflict between these Ask Source Terms and the GT&C, the GT&C prevail.

1. Accuracy

Ask Source uses an AI model to analyze Inputs and generate Outputs (both as defined below). Outputs may be inaccurate, incomplete, or out of date. Ask Source does not replace a professional advisor and creates no advisory relationship.

2. Inputs and Outputs

"**Inputs**" means the text and other content submitted to Ask Source by Customer, "**Outputs**" means the text answers and other content Ask Source generates in response to Inputs. Outputs are Source.ag Data under the GT&C. Customer may use Outputs for Customer's internal business purposes, including to inform Customer's operational decisions and to share Outputs within Customer's organisation. Outputs are not unique for Customers; similar Inputs may yield similar Outputs for other customers.

3. (Personal) data

When you use Ask Source we process your Input, the generated response, and associated metadata (timestamp, user identifier, cultivation identifier, session context). We use this data to operate, improve, and personalise Ask Source, including for AI model training, on the basis of our legitimate interests. Logs are retained for 12 months then deleted; personalisation profiles are retained for the duration of access and deleted within 30 days of termination of the related Customer's Order. The general Source.ag [Privacy Statement](#) applies in addition to what is stated above.

4. Acceptable use

In addition to Customer's obligations under the GT&C, Customer shall not use Ask Source to (i) submit unlawful, infringing, or harmful content as Inputs; (ii) attempt to circumvent or manipulate the safety, scope, or behavioural restrictions of Ask Source, including by prompt injection, jailbreaking, or other adversarial techniques; or (iii) attempt to extract the system prompt, model parameters, or other confidential operating instructions of Ask Source.

5. Changes

We may update Ask Source and these Ask Source Terms. Source.ag shall use reasonable efforts to inform Customer of such changes.